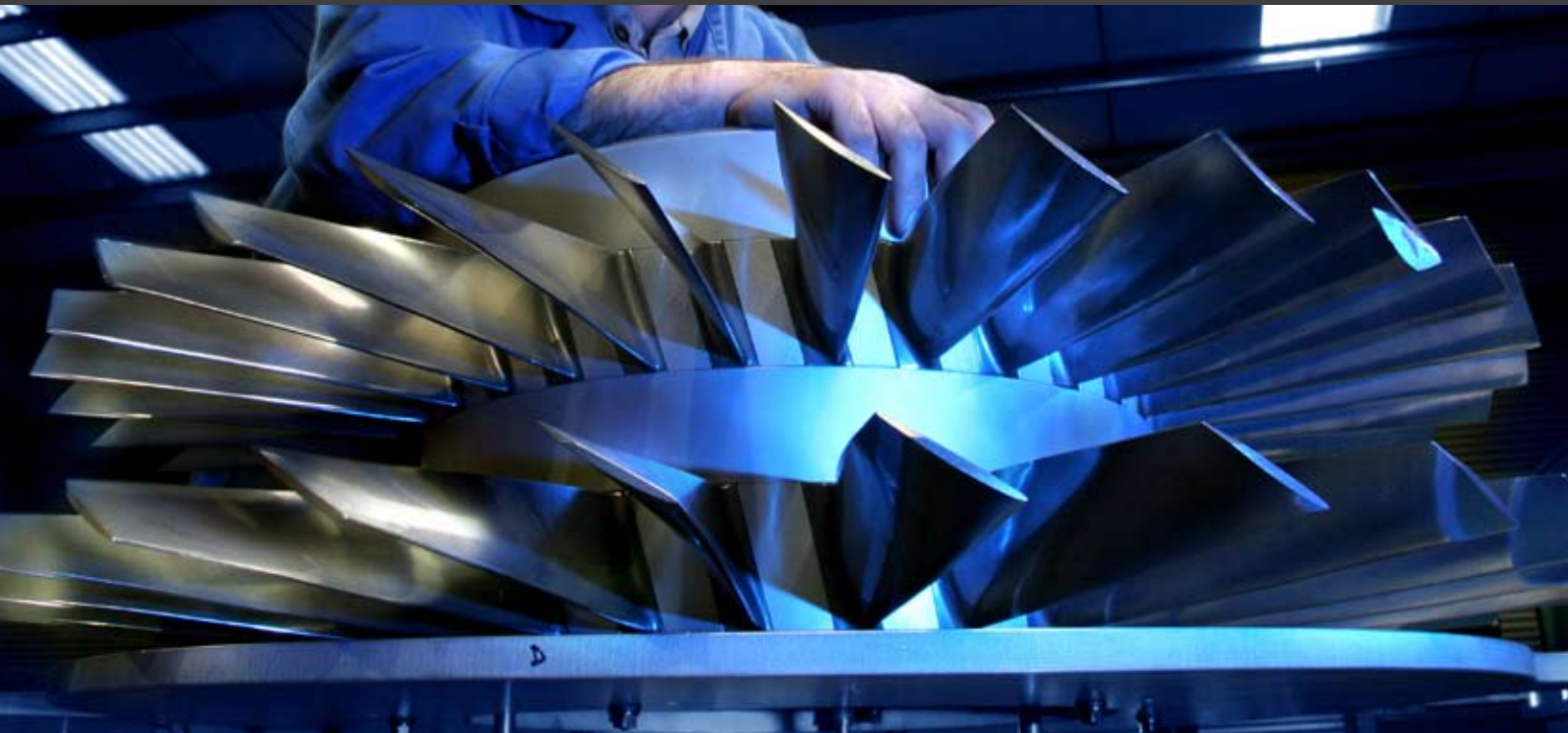




THE POWER OF  
**10**

**A decade of safety and integrity achievement**



**ALBA<sup>10</sup>**

**The Power of 10:**

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**2000 - 2010**

## The power of teamwork

My colleagues and I spend almost all our time looking to the future, so it's good to have a genuine excuse to reflect in the other direction for once.

It is exactly ten years since we responded to customer demand and set up a new type of independent service provider in the gas turbine industry – safe, flexible, reliable, and above all user-friendly.

It's a major milestone that we really ought to acknowledge - after all, we have come a very long way in those ten years. We've overhauled over **100 turbines in 16 countries worldwide**, we have made significant investments in our **plant and stockholding**, and we have overseen **half a million cumulative overhaul running hours with zero safety or integrity issues**.

These are all achievements of which we believe we can be justifiably proud.

But turbine service and overhaul isn't only about conformity, quality accreditation and extended warranties, important though they are.

We don't forget that Alba Power is invariably the **first-time contact** when gas turbine owners are looking for **responsive service support**, and that's when true teamwork comes in.

Reading through a selection of the customer commendations on this page, I am forcibly struck by the strength of the relationships we forge with our customers (often in adversity – the best way?).

In this industry, it is, I believe, critically important that we can freely exchange and share ideas, experiences, areas of concern and cost-reduction initiatives with customers so we can come up with the most **safe, reliable and cost-effective** service solutions.

So you, too, are a valuable part of the Alba Power team – and thank you for all your continued support.

We are building something very special here – our customer feedback confirms this. We've made a good start, but there are many more years of challenge to be faced. Here's to the next ten.... and more!

**Terry Alderton**  
Managing director



# ALBA<sup>10</sup>

### What our customers say:

"It does you credit that we have achieved so much in a tight timescale - we would not be at this point without your tenacity and expertise."

Offshore platform, North Sea

"Alba's engineers were excellent and carried out the extensive site works including engine changes, power turbine inspections and alternator bearing inspections/repairs faultlessly and to a superb standard."

UK power station

"Updates on progress were consistent and adherence to schedule was outstanding."

Power generation, Africa

"Alba Power is definitely a force to be reckoned with in the maintenance, repair and overhaul world."

Power generation, UK

"They communicated very well with our employees and always went the extra step in ensuring everything was done safely, correctly and in a timely manner."

Power generation, USA

"The replacement and commissioning within 10 days of receiving the order is impressive."

Power generation, West Indies

"I was accepted into the team and I felt that they really did appreciate my input. Once again the people at Alba Power pulled out all the stops to try and meet our requirements."

Oil and gas operator, UK

"Your straightforward and honest approach is what we look for here."

Power generation, USA

"I must say that Alba's inspection and follow-up exceeded any that we have had before."

Power generation, Canada

"I also would like to take this opportunity to thank you and the rest of the team at Alba Power for your patience, perseverance and professionalism."

Power generation, Australia



THE POWER OF **10**

### Ten of the best:

#### Alba Power achievements 2000-2010

1. 100 turbines overhauled with zero claims or warranties
2. 500,000+ cumulative overhaul running hours with zero safety or integrity issues
3. All operations fully accredited to ISO9001, B2 Achilles and ISN
4. Over 140 gas turbine customers in 16 countries worldwide
5. 100% first-time pass rate at engine test facility
6. World's largest stocks of Avon and Olympus spare parts and consumables (over three million product lines)
7. Zero accident/incident frequency rate per 100,000 hours worked
8. Custom-built workshop/stores facility doubled in size 2009 to 4,000sq.m
9. 14 acre (56,000 sq.m) site to accommodate future expansion
10. All parts supplied with Certificate of Conformity to recognised industry standards

## The power to commit

Like many of my colleagues here at Alba Power, I joined the company because I was attracted at the prospect of building on my years of gas turbine OEM experience.

Four years on, I am encouraged to find myself in a company that is totally committed to working to the highest industry standards of certification in both safety and integrity.

We employ some of the most highly-trained and experienced engineers in the industry, and they go to particularly impressive lengths in due diligence in our parts inspection. They ensure that every turbine component we issue or fit carries an industry standard certificate of conformity, for example.

We already have extensive independent quality accreditations – ISO 9001, B2 Achilles and ISN – and all repair and overhaul operations carry full warranty protection.

But we are also committed to extending our accreditation, and continuously improving our processes. In the next couple of weeks, we are in the process of achieving FPAL verification, and we are also actively pursuing ISO14001 accreditation in Q2 2010 and ISO18001 after that.

I have been consistently impressed by the quality of our safety performance, and by our commitment to the highest safety standards in every activity from in-house overhaul and testing through to on-site working with customers.

To have **zero safety or integrity incidents over 500,000 cumulative overhaul turbine running hours** is a remarkable achievement, and testifies to both the durability of our HSEQ systems and the positive and enthusiastic commitment of every member of the Alba Power team.



These commitments successfully underpin our ability to respond with promptness and precision, and keep coming up with cost-effective, innovative, accredited solutions to keep the world's turbine fleets fully operational.

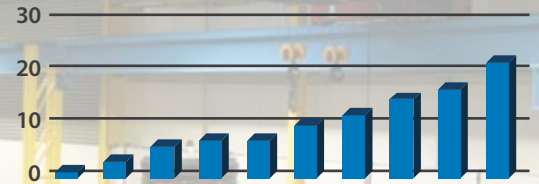
**Neil McKenzie**  
Operations manager

# ALBA<sup>10</sup>

Alba Power cumulative overhaul running hours (000's) 2000-2010



Alba Power overhauls 2000-2010



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